


Ingeniously Simple

Plantronics Discovery<sup>®</sup> 975

User Guide

## Welcome

Thank you for purchasing the Plantronics Discovery 975 earpiece. This guide contains instructions for setting up and using your new earpiece.

 Before using this product, please refer to the For Your Safety booklet for important safety, charging, battery and regulatory information.

## Getting Assistance

The Plantronics Technical Assistance Center is ready to assist you. Visit [www.plantronics.com/support](http://www.plantronics.com/support) or call your country support line mentioned at the back of this user guide.

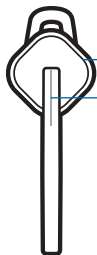
## Registering Your Product

Visit [www.plantronics.com/productregistration](http://www.plantronics.com/productregistration) to register your product online so we can provide you with the best service and technical support.

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## Earpiece Features and Accessories



Charging Jack

Call Control Button/  
Indicator:

Call answer/end/  
reject/redial

Power on/off

Pairing to phone

Transfer call  
to/from phone

Reconnect when  
back in range



Volume Control Button:

Volume up/down

Mute on/off

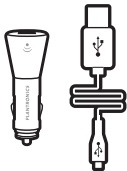
Online indicator on/off

Eartip

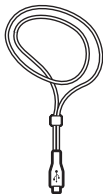
Vents and screens for  
microphones

## Earpiece Features and Accessories

To order accessories, please contact your Plantronics supplier or go to [www.plantronics.com](http://www.plantronics.com).



Mobile Charging Kit:  
Vehicle Power Charger  
and USB Charger  
#81291-01



USB Lanyard  
#74948-01

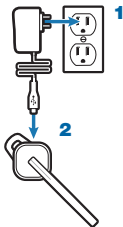
## Charging Your Earpiece

### CHARGING TIME

1.5 hours ..... Full charge using  
AC or case

30 minutes.... Minimum charge  
before first use

Option A



Your new earpiece performs best when fully charged. While your earpiece is charging, the indicator light slowly flashes red. When your earpiece is fully charged, the indicator light turns off. This applies to all charging options. Do not use your earpiece while it is connected to the charger.

**NOTE** Never charge the battery where the temperature may fall below 0°C (32°F) or rise above 40°C (104°F) – for example, in an unattended motor vehicle. Do not charge the battery while it is unattended.

### Option A: Using the AC Charger

- 1 Plug the AC charger into a power outlet.**
- 2 Connect the AC charger to the charging jack on the earpiece.**

## Charging Your Earpiece

### Option B: Using the Charging Case

- 1** Open the cover of the case. Align the charging jack on the earpiece with the micro USB connection in the case.
- 2** Gently push the earpiece onto the micro USB connection until you feel it click into place.
- 3** Once charged, gently press the ejection button with your thumb to release the earpiece.

### Option B

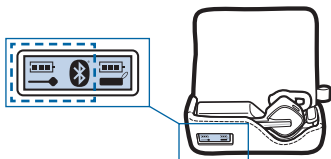


Insert



Eject

## Charging Your Earpiece



### Checking the Battery Level of Your Earpiece

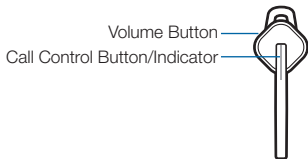
**Option A:** The LCD display on the charging case will indicate battery level of the earpiece when the earpiece is inserted into case.

**NOTE** The Bluetooth icon on the case indicates the earpiece is connected to your phone. You can receive calls when charging.

#### OPTION A

Bars		Battery Level
3		Full battery
2		1/3 to 2/3 full
1		Less than 1/3 full




## Charging Your Earpiece



## Checking the Battery Level of Your Earpiece

**Option B:** With the earpiece powered on, simultaneously press and hold the call control button and the volume button for about 2 seconds. The indicator light flashes red to show the charge level.

### OPTION B

Red Flashes	Battery Level
*	 More than 2/3 full
* *	 1/3 to 2/3 full
* * *	 Less than 1/3 full

## Charging Your Earpiece

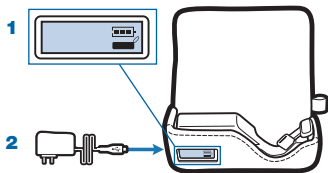
### Automatic Battery Status Alerts

When the battery charge is very low, a tone and voice prompt in English will automatically occur.

#### LOW BATTERY WARNINGS

Battery Level	Tone	Voice Prompt
30 minutes of talk time remaining (this alert only occurs during an active call)	Double high tone every 15 minutes	"Battery Low" repeats every 30 minutes
10 minutes of talk time remaining	Triple high tone every 30 seconds	"Recharge Battery" repeats every 3 minutes

## Recharging Your Charging Case



### CHARGING TIME

1.5 hours..... Full charge  
using AC

### Recharging the Battery Inside the Case

The charging case provides two full charges to your earpiece before the battery within the case requires recharging.

- 1 To check the battery status of the case, refer to the LCD display.**

If the battery icon is flashing, or the display is blank, you have to recharge the case before you can use it to charge your earpiece.

- 2 Plug the AC charger to power source before connecting to the charging jack on the side of the case.**

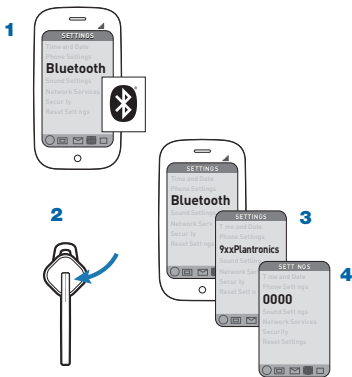
While the case is recharging, the LCD battery icon (above the case image) flashes to indicate charge level.

## Pairing Your Earpiece

### How to Pair Your Phone with Your Earpiece for the First Time

- 1 Turn on the Bluetooth feature on your phone.**
- 2 Turn the earpiece on.**  
Press and hold the call control button until the indicator flashes red/white.
- 3 Use the commands on your phone to locate and select your earpiece.**  
9xxPlantronics.
- 4 If prompted for the PIN code or Passkey, enter 0000.**  
Pairing is successful when the indicator on your earpiece flashes white.

**NOTE** If your phone supports Secure Simple Pairing (SSP), you will not need to enter a PIN code or Passkey.



## Using More Than One Bluetooth Phone

Plantronics Discovery 975 supports **multipoint technology**, which allows you to use one earpiece with two different Bluetooth mobile phones.

### How to Turn the Multipoint Feature On and Off

To use more than one phone, you must turn the multipoint feature on. When this feature is off, your earpiece can connect to only one Bluetooth phone.

- 1 With your earpiece turned off, press and hold the volume and call control buttons simultaneously until earpiece turns on and indicator flashes white 2 times.**
- 2 To pair earpiece to a second phone, see “Pairing Your Earpiece” on previous page.**

### How to Initiate a Call

The earpiece initiates or redials a call on the phone that most recently made an outgoing call. To use the second phone, initiate the call using the controls on the second phone.

### How to Answer a Call While Talking on the Other Phone

To answer the second call, the first call must be terminated or placed on hold using the phone, if your phone has a hold feature.

- 1 Tap the call control button once to hang up the existing call.**
- 2 Tap the call control button again to answer the new call from the other phone.**

## Adjusting the Fit



Incorrect Fit

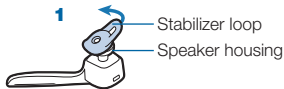


Correct Fit

For optimal voice clarity, point the boom towards the corner of your mouth. The eartip can also be rotated on speaker housing to better fit the contours of your ear. If the earpiece still feels unstable, then change the eartip to a different size.

### How to Install a Different Gel Eartip

- 1 To remove the eartip, hold the stabilizer loop and gently pull the eartip off the speaker housing.**
- 2 To fit a new eartip, position the eartip over the speaker housing and gently press down on the eartip.**



## Earpiece Controls and Indicators

	Action	Light	Tone
Turn on the earpiece	Press the call control button for 2 seconds.	Glows white.	4 ascending tones.
Turn off the earpiece	Press the call control button for 4 seconds.	Glows red.	4 descending tones.
Answer a call	Tap the call control button once.	Flashes white.	Single low tone followed by low-low-high tones.
<b>NOTE</b> Wait until you hear the ring in your earpiece to answer the call.			
Reject a call and send caller to voice mail	Press the call control button for 2 seconds.	None	1 low tone.
End a call	Tap the call control button once.	1 white flash.	1 low tone.
Make a call	Enter the phone number on your phone and press send. The call automatically transfers to your paired and connected earpiece.	None	Single low tone followed by low-low-high tones.
Transfer a call between earpiece and phone	While on a call, press the call control button for 2 seconds.	None	Single low tone followed by double low tone.

**DURATION:** TAP is under 1 second. PRESS is 1-4 seconds as directed.

## Earpiece Controls and Indicators

	Action	Light	Tone
Enabling or disabling mute (during an active call)	Press volume button for 1 second.	None	<b>Mute on:</b> sequence starts with the low-high tones plus voice prompt “Mute On” (in English). 15 minutes later just the low-high tones advise status. Full sequence repeats every 30 minutes until Mute is de-activated.  <b>Mute off:</b> high-low tones followed by voice prompt “Mute Off” (in English).
Adjust the volume (during an active call)	Tap the volume button once for each volume increment. After reaching max volume, tapping again will drop the volume to the lowest setting.	One white flash for every volume level change.	One low tone for each volume increment change; 2 low tones at maximum volume.

**WARNING** Do not use the earpiece at high volumes for an extended period of time. Doing so can cause hearing loss. Always listen at moderate levels. See [www.plantronics.com/healthandsafety](http://www.plantronics.com/healthandsafety) for more information on earpieces and hearing.

**DURATION:** TAP is under 1 second. PRESS is 1-4 seconds as directed.

## Earpiece Controls and Indicators

	Action	Light	Tone
Check if earpiece is powered on	Tap any button.	1 white flash.	1 tone.
Incoming call	None	3 white flashes every 2 seconds.	3 rapid low tones every 2 seconds.
	<b>NOTE</b> If your earpiece is docked with the charging case, the earpiece icon (bottom left) and the display backlight on the case will flash when you have an incoming call. Remove the earpiece from the case to answer the call.		
Call in progress	None	1 white flash every 2 seconds.	None
Missed call	None	3 pink flashes every 10 seconds for 5 minutes.	None
Turn the online indicator on or off	While the earpiece is powered on, press and hold the volume button for 4 seconds.	<b>Turning on:</b> White light brightens over 2 seconds. <b>Turning off:</b> White light dims over 2 seconds.	Single low tone.

DURATION: TAP is under 1 second. PRESS is 1-4 seconds as directed.

## Hands-Free Features

If your phone and your wireless service provider both support hands-free operation, you can use the following features:

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Redial the last number you called	Double-tap the call control button. You will hear two low tones.
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Voice activated dialing	When the earpiece is powered on, press and hold the call control button for 2 seconds. You will hear a short tone, a pause, followed by another short tone.
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## Range

To maintain a connection, keep your earpiece within 10 metres (33 feet) of the Bluetooth phone.

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Outside Bluetooth range	“Lost connection” voice prompt (in English) followed by a single high tone.
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To manually reconnect after 60 seconds outside range	Tap call control button to hear single low tone indicating successful connection.
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**NOTE** Audio quality is also dependent upon the device with which the earpiece is paired.

## Troubleshooting

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My earpiece does not work with my phone.

Make sure the earpiece is fully charged.

Make sure you are trying to pair to a Bluetooth enabled phone.

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My phone did not locate the earpiece.

Turn both your phone and earpiece off and on, and then repeat the pairing process on page 8.

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I cannot hear caller/dial tone.

The earpiece is not turned on. Press the call control button for approximately 2 seconds until you hear a tone or see the indicator glow white.

Your earpiece is out of range. Move the earpiece closer to the Bluetooth phone. See “Range” on page 14.

Your earpiece battery is drained. Charge your battery. See “Charging Your Earpiece” on page 2.

The listening volume is too low. Incremental tapping of the volume button will adjust volume. See instructions for adjusting the volume in “Earpiece Controls” on page 12.

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Callers cannot hear me.

Your earpiece is out of range. Move the earpiece closer to the Bluetooth phone. See “Range” on page 14.

Check that you have not activated the Mute feature. See “Earpiece Controls” on page 12.

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## Product Specifications

Talk Time*	Battery enables up to 5 hours
Standby Time*	Battery enables up to 7 days with multipoint feature OFF (factory default) Battery enables up to 4 days with multipoint feature ON
Earpiece Weight	8 grams
Battery Type	Earpiece: Rechargeable, non-replaceable Lithium ion polymer Charging Case: Rechargeable, non-replaceable Lithium ion polymer
Storage/Usage Temperature	0-40°C (32-104°F)
Bluetooth Version	2.1 + EDR (Enhanced Data Rate) + eSCO + Secure Simple Pairing (SSP) for pairing earpiece without entering PIN code/Passkey
Bluetooth Profiles	Headset Profile (HSP) for talking on the phone Hands-free Profile (HFP) for talking on the phone and operating the phone

\* Performance may vary by device.

For safety information, see the separate "For Your Safety" booklet.

For warranty information, see the "Getting Started" guide or visit [www.plantronics.com](http://www.plantronics.com)

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Patents US 5,210,791; 5,712,453; Patents Pending

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